

## JE159 QUALITY POLICY

Jade Engineering strives to conduct its business with a total commitment to our Customers and their requirements. We define quality as conformance to our Customer's needs. In order to achieve this goal, we need the cooperation and effort of the entire Jade Engineering work force. We must function as a team in our efforts to give the Customer what they want;

### First Time, Every Time.

#### Quality Objective

1. Provide products and services to meet or exceed our customers' expectations and to provide error-free and on-time delivery with superior value to our customers.
2. To Achieve & Maintain 3<sup>rd</sup> Party Certification

#### Employees

To provide a diversified and resourceful business providing a variety of sustainable employment opportunities for staff.

#### How will we meet this objective?

Through validation of our procedures, using internal auditing and monitoring our System Improvement Reports

Through external auditing conducted regularly

Continuous development of performance appraisals, staff training and assessment.

Jade Engineering empowers all employees to participate in implementing this policy and to assume responsibility for the quality of their work

#### Quality First

It must be clearly understood that we will not allow quality to take second place behind cost or schedule. All employees have the right to question their supervisor's decisions or actions if they feel that quality is being compromised.

We are committed to following all the procedures in our Quality Management System, which has been prepared to meet the requirements of **ISO 9001:2008**. We are also committed to the continual improvement of our Quality Management System through continually monitoring and recording our performance.

#### Jade Engineering's Commitment To Safety & Environment

Company policy is to conduct its activities in such a way as to provide a workplace which, so far as is practicable, protects the health, safety and welfare of all people at the workplace and actively encourages safe and environmentally sustainable practices, both at work and off the job.

Therefore, to achieve a healthy, accident-free workplace the dedication and co-operation of each and every company employee is essential. See JE070 Environmental Policy & JE135 Workplace Health & Safety Policy.

**DATE: 12/09/2014**

**CRAIG HAUSER - Managing Director**