

## JE159 QUALITY POLICY

Jade Engineering strives to conduct its business with a total commitment to our Customers and their requirements. We define quality as conformance to our Customer's needs. In order to achieve this goal, we need the cooperation and effort of the entire Jade Engineering work force. We must function as a team in our efforts to give the Customer what they want;

### First Time, Every Time.

#### Quality Objective

1. Provide products and services to meet or exceed our customers' expectations and to provide error-free and on-time delivery with superior value to our customers.
2. Comply with Quality Management System

#### Employees

To provide a diversified and resourceful business providing a variety of sustainable employment opportunities for staff.

#### How will we meet this objective?

Through validation of our procedures, using internal auditing and monitoring our System Improvement Reports

Follow Quality Management System Procedures

Continual improvement in company structure with an innovative view to ongoing staff education.

Jade Engineering empowers all employees to participate in implementing this policy and to be solely responsible for the quality of their own work

#### Quality First

Our quality will not be compromised for cost or schedule. We empower all employees with the power question their supervisor's decisions or actions if it can be demonstrated that quality is being compromised.

We are committed to following all procedures in our Quality Management System, which complies with the requirements of **ISO 9001:2015**. We are also committed to the continual improvement of our Quality Management System through ongoing recording & monitoring of our performance.

#### Jade Engineering's Commitment To Safety & Environment

It is Company policy to conduct our activities in such a way as to provide a workplace which, so far as is reasonably practicable, protects the health, safety and welfare of all, and actively encourages innovative, safe and environmentally sustainable practices, at all times. It is essential that all staff be co-operative, dedicated & innovative towards a healthy & safe working environment. See JE070 Environmental Policy & JE135 Workplace Health & Safety Policy.

**DATE: 06/11/2020**

**CRAIG HAUSER - Managing Director**